



## **Access Statement for Calvert Kielder Self-Catering Accommodation**

**Title:** Calvert Kielder

**Address:** Kielder Water & Forest Park, Hexham, Northumberland NE48 1 BS

**Opening:** Chalets are open all year; some on site facilities are closed from the end of November until March

**Contacts:** telephone: 01434 250232, fax: 01434 250015

email: [enquiries@calvert-kielder.com](mailto:enquiries@calvert-kielder.com) web: [www.calvert-trust.org.uk](http://www.calvert-trust.org.uk)

GPS co-ordinates: 55 09 52 N 02 31 55 W

Mobile phone signal is very limited and patchy.

### **Summary**

Our mission is to enable disabled people, together with their families and friends, to achieve their potential through the challenge of outdoor adventure in the countryside.

### **Specific Services**

Our chalets are wheelchair and pushchair accessible

Assistance dogs and pets are allowed in specific chalets

Highchairs and cots available on request

Cot sides and hoist available on request

We offer a dining facility and take-out food service

We can cater for functions and special diets

Self-catering guests are welcome to enjoy facilities including our bar and lounge

Brochures are available in large print, audio, video and DVD

There are vending machines available for refreshments and snacks

Activities may be available to self-catering guests on a pre-booking basis at an extra cost

## **Location and Public Transport**

We are situated along the C200 between Falstone and Kielder village in our 40 acre woodland site

Details on public transport can be found at

<http://www.visitkielder.com/visiting-kielder-water-and-forest-park/how-to-get-here>

There are 5 Calvert Chalets located on the level close to the main centre, and 5 Calvert Chalets, The Straker Chalet and The Bradbury Chalet are located on the hill top. All can be accessed by car.

We advise that the steep path between chalet 8 and 9 may not be suitable for unaccompanied wheelchairs.

## **Website and Other Materials**

Our website [www.calvert-trust.org.uk](http://www.calvert-trust.org.uk) has audio and view in high contrast options

We regularly post events and job vacancies on our website

We produce literature that can be emailed, faxed and posted on request

Facebook: [www.facebook.com/calverttrustkielder](http://www.facebook.com/calverttrustkielder)

Twitter: [www.twitter.com/calvert\\_kielder](http://www.twitter.com/calvert_kielder)

Bookings can be made via email, fax, phone or letter.

Online booking is available:

[www.hoseasons.co.uk](http://www.hoseasons.co.uk) Chalets, The Straker Chalet, The Bradbury Chalet

[www.canopyandstars.co.uk](http://www.canopyandstars.co.uk) Sky Den

Payment is accepted via credit or debit card (a fee applies), cheque, BACS or postal order

## **Approach and Car Parking**

The speed limit is 10mph around the site. There are two speed bumps along the main road to Reception. There is a T junction as you approach the hill to the top chalets

A level car park is available at the front of the building with 2 signed disabled parking spaces

Each chalet has level surface parking for 2 cars

Lighting in the car park is good with signposts to the chalets and surrounding areas

Details on public transport can be found at

<http://www.visitkielder.com/visiting-kielder-water-and-forest-park/how-to-get-here>

The approach to Reception is level entry via a courtyard with large planters and picnic tables

The entrance has automatic electric doors with glass awareness stripes

The Reception area has linoleum flooring which can be slippery when wet

There is good contrast between the walls, floors and doors

There is a wheelchair accessible reception desk with a bell to alert staff and induction loop

## **Grounds**

We are situated in 40 acres of woodland

The paths around the centre and chalets are even ground with the exception of the sloping path up to the top chalets which may not be suitable for unaccompanied wheelchairs

Most of the walks are uneven ground and you must be aware of traffic e.g. occasional Forestry Commission vehicle

We have gardens with picnic tables at the front of Reception and the back of the centre

There is a play area located near chalets 8 and 9 available for under 7 year olds to use

Outdoor lighting is good around the centre and chalets however we are located in a National Dark Skies Park where light pollution is very low, so some people may prefer to carry a torch when walking during the evening or after dark

## **Description of each room**

The chalets are no smoking areas. There is a smoking area outside each chalet. Each chalet is level entry or has a ramp to the front door

Every chalet has an information point with an extensive range of information on the local visitor attractions

The lounge and dining room area is spacious with TV, DVDplayer, stereo system with ipod docking station

Each chalet is fitted with a smoke alarm

There is good contrast between the walls, floors and doors

## **Kitchen**

The kitchen is spacious with height adjustable benches

The kitchen is fully equipped with microwave, washing machine, tumble dryer, dishwasher, oven and fridge freezer

We provide oven gloves, tea towel and a small selection of dishwasher tablets



## **Bedroom**

In specific chalets, one room is en suite and all have level entry showers

We have 3 bedrooms in each Calvert Chalet, most are twin rooms and in specific chalets one room has a double bed. The Bradbury and McArdle Chalets have 2 bedrooms and the Spoor and Spedding Chalets have 5 bedrooms.



## **Bathroom**

Each chalet has a level entry bathroom with toilet and a second toilet

Each has a bath hoist, shower chair, grab rails and height adjustable sink

In specific chalets the ceiling tracking hoists go into the bathroom



## **Hydrotherapy Pool & Sauna**

The pool is locked when not in use. The key is available to guests at Reception

A minimum of two and a maximum number of 10 people may be in the pool at any one time; they must be supervised by a responsible adult

The door opens easily inwards

There is a toilet and shower room and separate shower room with grab rails on one side.

There are two changing rooms with wheelchair access

There is a height adjustable changing bed and a chair hoist to allow safe transfer into the pool.

The changing bed can be attached to the hoist for entry to the pool

A hoist is available on request to transfer onto the chair hoist if required

There are 6 steps into the pool with rails either side of them

There are 3 different levels in the pool

The pool is a maximum of 4.8 feet deep

Diving is not permitted

It is a hydrotherapy pool so the temperature averages at over 30 degrees

There is a seating area available for spectators and carers

There is no lifeguard service

There is a pull down baby changing bed

There is an emergency call push button which will alert Reception if guests require assistance

The sauna tokens are available from Reception each lasting 15 minutes

The token box is located by the right hand side door entering the pool

The sauna is infra red and has wheelchair access through double doors

## **Centre, Chalets and Jetty Hoist**

### **Safe Working Loads**

The following is for guidance of our staff and guests. **The Safe Working Load (SWL)** is the maximum weight the hoist should be used to lift. It is extremely dangerous and an offence under Health and Safety Legislation, to use any lifting equipment outside of the **SWL**

**If you are in doubt DO NOT USE THE EQUIPMENT, seek advice. BE SAFE BE SURE.**

Chalet overhead hoists	Spectra Tracking Hoists (Ch1/2/7/8/9/10)	SWL 130kg (approx. 20 stone)
	Maxi Sky (Ch 3/4/6)	SWL 130kg (approx. 20 stone)
	Integra lift (Ch Straker)	SWL 230kg (approx. 36 stone)
Chalet Bathrooms	Oxford Mermaids (Ch 3 and 4)	SWL 145kg (approx. 22 ½ stone)
	Oxford Mermaid (Ch 7/8/9)	SWL 125kg (approx. 19 ½ stone)

	Oxford (Ch 2 and 6)	SWL 125kg (approx. 19 ½ stone)
Respite Wing Bianca	Overhead Hoists	SWL 160kg (approx. 25 stone)
Respite Mobiles	Trixie lifts	SWL 140kg (approx. 22 stone)
Centre Mobile	Oxford Midi 150	SWL 150kg (approx. 23 stone)
	Freeway	SWL 175kg (approx. 27stone)
Jetty Hoist	Arjo Dipper	SWL 140kg (approx. 20 stone)
Swimming Pool	Manual Crane Lift	SWL 160kg (approx. 25 stone)
Respite Bathroom	Overhead Hoist	160kg (approx. 25 stone)
	Rhapsody Bath	SWL 500kg (approx. 78 stone Guest and water combined)
Reclining Shower Chair	Respite	SWL 140kg (approx. 22 stone)

#### Conversion chart

Kilograms	Stones	Kilograms	Stones	Kilograms	Stones
20	3st 2lb	80	12st 8lb	140	22st
30	4st 10lb	90	14st 2lb	150	23st 8lb
40	6st 4lb	100	15st 10lb	160	25st 3lb
50	7st 12lb	110	17st 4lb	170	26st 10lb
60	9st 6lb	120	18st 12lb	180	28st 4lb
70	11st	130	20st 6lb	190	29st 12lb